

09/433,135

41. A method according to claim 40, further comprising determining location of the customer, directing the audible instructions toward the customer, and directionally receiving the spoken instructions from the customer.

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Cont*

42. A method according to claim 40, wherein step (d) includes the step of:  
(d-1) producing audible instructions in a selected one of a plurality of available voices.

#### REMARKS

Reconsideration of the application in view of the present amendment is respectfully requested.

Claims 22-24, 29, 30, 34, and 35 are canceled.

The Office Action states that claims 25-28 and 31-33 are objected to as being dependent upon a rejected base claim but would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims.

Claim 25-28 and 31-33 are canceled and new claims 36-42 are added in their place. It is believed that each of claims 36-42 is in condition for allowance.

Allowance of claims 1-21 is hereby acknowledged.

In view of the foregoing, it is submitted that the application is in condition for allowance, and allowance of the application is respectfully requested.

Respectfully submitted,

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